



# WHEELED WALKER OWNER'S HANDBOOK



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## INTRODUCTION

The Wheeltech wheeled walker range provides a selection of high quality four-wheel rollators and three-wheel triwalkers in a variety of finishes. The walkers are designed to aid the user to walk and, as an option, carry items such as shopping.

All of the walkers are suitable for everyday indoor and outdoor use. They are intended to be lightweight and portable whilst offering stability and security to the user.

All Wheeltech walkers are manufactured to the highest quality standards and are CE marked as Medical Devices.

The walker range provides a robust and visually appealing product whilst being a cost-effective solution to some mobility problems.

## PARTS DESCRIPTION



The diagram (left) shows a three-wheel triwalker with basic cable brakes.



The diagram (left) shows a four-wheel rollator with push-down brake mechanism.



The diagram (left) shows a Comfort Rollator.



The diagram (left) shows a budget rollator with basic cable brakes.

## PERSONAL SAFETY

- For your health and comfort, make sure that you adopt a comfortable posture and that you can operate the braking mechanism with ease.
- Ensure that the handles are at equal heights and securely locked in position.
- Ensure the walker is always fully folded out (if applicable) and locked in position before using.
- Ensure that all the wheels are stable and are on the ground before using.
- Ensure that the braking mechanism is adequate and test before using.
- Ensure that the user sits in the centre of the seat (applicable to rollators only).
- Do not use the four-wheel rollators on gradients  $7^\circ$  / 1 in 8 or above.
- Ensure that the brakes are always locked on when sitting on the seat (applicable to rollators only).
- Ensure that the latest health and safety practice is used for carrying and lifting items, such as wheeled walkers.

## ADJUSTMENTS FOR COMFORT

- To adjust the height of all walkers, unscrew the tightening handles at either side of the walker anticlockwise.
- Adjust the height of the walker to suit the user and then tighten by turning the tightening handles clockwise to secure (as shown in the photo). Ensure that the tightening handles are on the outside of the rollator / triwalker.



## TRANSPORTATION AND ASSEMBLY

- To fold the tri-walker for transporting, pull the black section back towards the handles. This will start the folding process. To allow the triwalker to stand upright during storage, do not fold the triwalker up fully. Leave a gap of at least 50mm (2 inches) between the rear tyres.
- To fully unfold the triwalker before using, push the folding mechanism down away from the handles.
- To fold the rollator for transporting, remove the basket, lift the seat up and pull the black cord whilst holding the rollator handles, lifting the rollator at the same time.



- To unfold the rollator before using, lift the rollator by the handles and cord and place on the ground wheels first. This action should enable you to unfold the rollator after releasing the cord.

## CARE AND MAINTENANCE

- Ensure the walker is used only as an aid for mobility.
- Ensure the walker is kept clean. Wipe down the walker with a damp cloth on a regular basis.
- Check the moving parts (e.g. – wheels and height adjustment) regularly.
- Ensure that the hand operated cable brakes have been adjusted to suit the wheels and user.
- All the fasteners (screws, nuts and bolts) are to be checked regularly to ensure they are securely tightened.
- Check that the front castor wheel swivels freely. Withdraw the walker from use if it does not.
- Inspect the central locking mechanism regularly to ensure it is operating correctly (triwalkers only)
- Only use an approved Medicare Technology dealer for any maintenance and repairs on your wheeled walker.

## BRAKE OPERATION

To operate the push-down brakes (on WA001 and TW001):

- Apply pressure by pushing down on the handles or sitting on the seat (WA001 only) to apply the brakes. The brakes will automatically disengage when pressure is released.

To operate the basic cable brakes (on TW002 and WA006):

- Squeeze the brake lever to engage the brake. To lock the brake, push the locking pin whilst squeezing the brake lever then release lever. To unlock brakes, squeeze the brake lever until the pin pops out then release the brake lever.

To operate the deluxe cable brakes (on TW003/4/6 & WA002/7/11/12):

- Squeeze the brake lever up to engage the brake (in the direction shown the photo by the grey arrow). To lock the brakes, push down on the brake lever until it locks (as shown by the black downwards arrow in the photo). To unlock the brakes, pull up on the brake lever until the lock removes (as shown by the black upwards arrow)



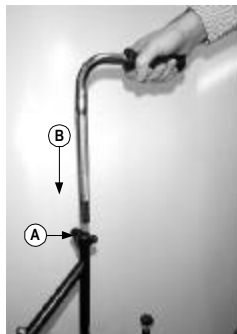
## ASSEMBLING THE WALKER

NOTE: The brake on rollators and triwalkers are factory set and should not require adjustment. For technical assistance on the walker brakes, contact your Medicare Technology dealer.

### Assembling the triwalkers (TW001, TW002, TW003, TW004 & TW006):

- Remove all packaging from the triwalker.
- Loosen the tightening handles (A) on the triwalker by unscrewing counter-clockwise and remove the metallic packaging inserts from the tube-ends (see photo overleaf).

3. Insert the handles as shown in B on the photograph (right) Ensure the handles are inserted in to the triwalker by at least 50mm (2"). Retighten the tightening handles (A) until firmly secure.



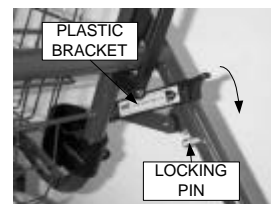
4. With cable brake triwalkers (all except TW001) check the brake before use.

5. If included, install the triwalker bag and basket. Use the press-studs on the bag to secure it on the four tubes of the triwalker. Place the basket as shown in the photo below.



### Assembling the basic rollator (WA006):

1. Fold out the rollator by pulling the rear wheels away from the front wheels so the rollator looks like photograph in the Parts Description. Secure the rollator by locking the plastic bracket on the pin, as shown in the photograph (right)
2. Follow the Triwalker Assembly Procedure to install the handlebars and check the brakes.
3. The shopping basket hangs on the two hooks below the seat and has a carrying handle for easy removal.



### Assembling the WA007 / WA011 rollator:



1. Carefully remove the packaging from the rear wheels inside the box. Insert the rear wheels in to the rollator, pushing the brass buttons in. Use the locating screw on the wheel and push the wheel inside until the brass buttons lock the wheel in position.



2. Insert the front wheels in to the rollator, pushing the brass button in. Use the locating screw on the wheel and push the wheel inside until the brass buttons lock the wheel in position.



3. Once all 4 wheels have been installed, secure by screwing in the handwheels.



4. Remove any packaging from the rollator tubing. Insert the handlebar in to the tubing ensuring the cable is to the outside of the rollator frame. Select the required height and secure with the tightening handle supplied. Repeat for other handle.



5. Lift up seat and insert the basket.



6. Insert the backrest. Push the backrest in until the silver buttons click, indicating they have locked in position.

### Assembling the WA012 rollator:



1. Pull out the rear wheel until it locks in to position with a 'click'. Repeat for the other rear wheel.



2. Insert the front wheels in to the rollator, pushing the brass buttons in. Insert until the brass buttons lock in position.



3. Once both front wheels have been installed, secure by inserting the 'E' clips.



4. Remove any packaging inserts from tubing. Insert the handlebar in to the tubing, ensuring the cable is to the outside of the rollator frame. Select the required height and secure with the tightening handle supplied. Repeat for other handle.



5. Insert the backrest. Push the backrest in until the silver buttons click, indicating they have locked the backrest in to position.



6. Lift up the seat. If necessary, secure the underseat bag to the rollator frame using the Velcro straps on the bag.

### Assembling the WA001 and WA002 rollator:

1. Remove the rollator and all components from the packaging. Fold out the rollator.



2. Remove any packaging from the rollator tubing. Insert the handlebar in to the tubing ensuring the cable is to the outside of the rollator frame. Select the required height and secure with the tightening handle supplied. Repeat for other handle.



3. Lift up seat and insert the basket.



4. Insert the backrest. Push the backrest in until the silver button click, indicating they have locked in position.

## SPECIFICATION

### Model Features

	TW001	TW002	TW003	TW004	TW006	WA001	WA002	WA007	WA011	WA012	WA006
Steel frame & handlebars											
Alu. frame & handlebars											
Push-down braking mech.											
Basic cable brakes											
Arthritic-friendly loopbrakes											
Cane holder											
Seat											
Basket											
Toolkit / Owners Handbook											
200mm solid grey tyres											
200mm solid balloon grey tyres											
Height adjustment											
Padded straight backrest											
Padded curved backrest											

In addition to the above, a number of walker accessories including bags, trays and baskets are available from your dealer.

## Weights and Dimensions:

	TW001 / 002 / 003	TW006	TW004
Dimensions (L x W x H) (cm/in)	57cm x 68cm x 96cm 22½" x 26¾" x 37¾"		
Dimensions folded (L x W x H) (cm/in)	66cm x 27cm x 70cm 26" x 10¾" x 27½"		
Handle Height (cm / in)	81 – 94cm 32" – 37"		79–92cm 31"-36¼"
Weight (kg/lb)	7.2kg 15.8lb	7.9kg 17.4lb	5.8kg 12.8lb
Max. User Mass	115kg / 18 stones		

	WA001	WA002
Dimensions (L x W x H) (cm/in)	63cm x 62cm x 93cm 25" x 24" x 37"	
Dimensions folded (L x W x H) (cm/in)	24cm x 62cm x 81cm 9½" x 24" x 32"	
Seat Height (cm/in)	56cm / 22"	
Weight (kg/lb)	7.8kg / 17.2lb	
Max. User Mass	115kg / 18 st.	

	WA007	WA006
Dimensions (L x W x H) (cm/in)	69 x 62 x 93cm 25" x 24" x 37"	73 x 58 x 87cm 29" x 22" x 34"
Dimensions folded (L x W x H) (cm/in)	24 x 62 x 81cm 9½" x 24" x 32"	31 x 50 x 69cm 12" x 20" x 27"
Seat Height (cm/in)	55cm / 21¾"	56cm / 22"
Handle hgt (cm/in)	82–97cm / 32¼-38¾"	
Weight (kg/lb)	8.9kg / 19.6lb	12kg / 26.4lb
Max. User Mass	115kg / 18 st.	115kg / 18 st.

	WA011	WA012
Dimensions (L x W x H) (cm/in)	69 x 71 x 93cm 27" x 28" x 37"	67 x 62 x 93cm 26½" x 24" x 37"
Dimensions folded (L x W x H) (cm/in)	24 x 71 x 81cm 9½" x 28" x 32"	24 x 62 x 81cm 9½" x 24" x 32"
Seat Height (cm/in)	55cm / 21¾"	59cm / 22¼"
Handle hgt (cm/in)	82–97cm / 32¼-38¾"	82–98cm / 32¼-38½"
Weight (kg/lb)	9.5kg / 20.9lb	9.2kg / 20.3lb
Max. User Mass	180kg / 28 st.	115kg / 18 st.

## WARRANTY

To improve the safety and lifespan of your walker, it is recommended that you have it serviced on a regular basis. Recommended Service Schedules for walkers are available to service agents.

There is a comprehensive twelve-month warranty from the date on which your new walker is delivered. The warranty covers the walker for repairs or replacement during this period. For more detail, please see the warranty conditions overleaf:

1. Any work or replacement part installation must be carried out by an authorised Medicare Technology dealer / service agent.
2. To apply the warranty should your walker require attention please contact the outlet from which you purchased the walker.
3. Should any part of the walker require repair or full or part replacement, as a result of a manufacturing or material defect within the warranty period, parts will be supplied free of charge. Note: The guarantee is not transferable.
4. Any repaired or replaced parts will be covered by the balance of the warranty period on the walker.
5. Parts replaced after the original warranty has expired will be covered by a three-month warranty.
6. Consumable items supplied will not generally be covered during the normal warranty period unless such items require repair or replacement clearly as a direct result of a

manufacturing or material defect. Such items include (among others): upholstery and tyres.

7. The above warranty conditions apply to brand new walkers. Second-hand walkers supplied directly by Medicare Technology carry a six-month warranty period. If you are unsure whether your walker is covered contact your dealer.
8. Under normal circumstances, no responsibility will be accepted where the walker has required assistance as a direct result of:
  - a. the walker part not having been maintained in accordance with the manufacturers recommendations
  - b. failure to use the manufacturer's specified parts
  - c. the walker or part having been damaged due to neglect, accident or improper use
  - d. the walker or part having been altered from the manufacturer's specification or repairs having been attempted before the dealer is notified

In the event of your walker requiring attention, please contact your service agent / dealer and give all relevant details so they can act quickly.

The manufacturer reserves the right to alter without notice any weights, measurements or other technical data shown in this manual. All figures, measurements and capacities shown in this manual are approximate and do not constitute specifications.

#### Other Products in the Medicare Technology Range:



Please contact your local Medicare Technology Dealer for a catalogue.

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**DEALER STAMP**

Manufactured by:

**medicaretechnology**  
LIMITED

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